Method and system of processing messages

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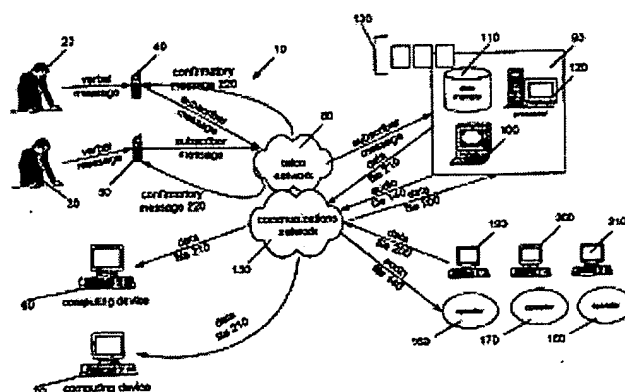**Priority number(s):** WO2002NZ00275 20021213; NZ20010516124 20011213

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Abstract of **GB2399258**

The invention provides a method of processing messages. The method includes the step of obtaining a subscriber message, from a subscriber communication device over a telecommunications network, the subscriber message representing a voice message from a subscriber. The subscriber message is stored in computer memory and then presented in an audio form to a human operator. A data file is composed which is derived from the subscriber message and the data tile transmitted to a subscriber computing device and/or the subscriber communication device. The invention provides a related system for processing messages.

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